

TOWN OF CARBONDALE JOB DESCRIPTION



POSITION NAME: Part-Time Climbing Wall Instructor **DEPARTMENT:** Recreation

JOB SUMMARY

Perform a variety of instructional duties at the Carbondale Recreation and Community Center (CRCC) climbing wall, including teaching climbing-related skills and proper use of common climbing equipment to public climbing wall users of all ages. Provide climbing wall safety orientations, bouldering, top-rope belay, and lead climbing/belaying certifications, and provide information about the wall to public visitors. Regularly organize and inspect climbing equipment and assist other CRCC staff and routesetters in cleaning and maintaining the wall and climbing area.

GENERAL DESCRIPTION OF DUTIES AND RESPONSIBILITIES

Responsible for the production of a quality recreational experience and ensuring the health and well-being of climbing wall program participants. Ensures that participants' needs are being met, including, but not limited to: supervision, instruction, program production, facility maintenance, cleaning duties, public relations, and marketing. Promote a welcoming and inclusive atmosphere for all wall users and educate visitors about the CRCC's climbing wall rules and policies and the inherent dangers of the vertical sport of climbing through in-person customer service and appropriate signage. Provide CRCC safety orientations and climbing wall certifications, which may include bouldering, top-rope, and lead climbing/belaying. Teach climbing-related skills to youth and adults of all ability levels, which may include bouldering and spotting, auto-belay use, top-rope belaying, lead climbing, standard safety practices, and climbing technique. May involve assisting with outdoor climbing field trips. Identify areas for improvement in the climbing program, address user feedback and questions and/or communicate feedback from wall users to appropriate CRCC staff (i.e. routesetters) or management. Must demonstrate strong customer service skills, ability to meet and serve the public and answer questions effectively, and willingness to communicate directly with climbing program participants and/or parents of youth program participants in person, over the phone, and by email. Demonstrate ability to work independently, use good judgment, take responsibility, diplomatically respond to and handle problems, and be an effective leader and role model. Has the ability to communicate clearly, concisely and effectively with other staff members, parents, and participants. Performs other duties as assigned and required. Opportunities may exist to engage in other CRCC programs (such as routesetting and more).

REQUIRED

- A valid Colorado driver's license
- CPR & First Aid Certification
- Ability to interact with the general public in a cooperative and courteous manner
- Must be dependable and maintain a clean and neat appearance
- Prior climbing experience, including ability to confidently perform the skills covered by the CRCC Level 1 and Level 2 Climbing Wall Certifications (Level 3 strongly preferred) and the ability to teach this acquired knowledge
- 16 years or older

DESCRIPTION OF WORK SCHEDULE, HOURS

The Carbondale Recreation and Community Center's Climbing Wall is available during the following hours, and as such shifts may occur any time we are open: Monday through Friday 6am to 9pm, Saturday 8am-5pm, and Sunday 10-5pm. Schedule varies with classes, special events, and wall rentals, and may extend outside of these published times. Maximum 30

hours/week.

SUPERVISION RECEIVED

Supervised by Recreation Center Manager and Recreation Coordinators

WORK ENVIRONMENT/PHYSICAL ACTIVITIES

This position involves working indoors at the Carbondale Recreation & Community Center. Work periods will be up to 8 hours. Work may involve exposure to hazardous conditions in a vertical environment and use of ladders and/or handheld power tools in routesetting activities. Employee must be able to use specific climbing equipment and be willing to be trained in the use of such equipment. Physical demands may require the employee to remain standing and/or seated for 2 to 6 hours and/or lift and carry objects in excess of 30 lbs. The employee will also have to handle basic maintenance of some of the climbing equipment, which may involve the use of ropes, hand tools, and various rope ascension equipment. Employee must have correctable vision and adequate hearing sufficient for the safe operation of the climbing wall environment. Physical tasks may involve walking, standing, bending, stooping, sweeping, belaying, climbing ladders, ropes, and the wall itself, bouldering, spotting, and down climbing.

At times this work can be very strenuous and physically demanding. EOA/AA/ADA